



Mowbray House Surgery Newsletter

SPRING 2016

Team Update

Since our last newsletter we have welcomed some new GPs and Nurses to the Mowbray House Team.

- *Refurbishment of the reception area is underway, we hope to have this completed by the end of April.*
- *The Dispensary will be refurbished in May.*

- Jo Thompson has joined us as an Urgent Care Nurse Practitioner. Jo works on a Monday, Wednesday and Friday and deals with urgent calls that come in to the practice throughout the day alongside one of the GPs.
- Dr Jardine and Dr Saleem have joined us as GP Registrars.
- Dr Wolstenholme (GP Registrar) has returned from maternity leave.
- Dr Banister has joined us as a salaried GP working on a Monday, Wednesday and Thursday.
- Amy Wells has joined us as a Community / Practice Nurse working in the practice and extended care homes.

Dr Waldron is now part time, working Tuesday morning, Thursday morning and Friday.

Carol James joined us as a Pharmacist last year. Carol is available to see patients for medication reviews.

We have also welcomed Lisa Briggs and Annette Cullen to the Dispensary team, Chrissy Mallett to the Reception team and Daniel Francis to the Administration

Prescription Delivery Service

All dispensing patients (who collect medication from the Practice dispensary) will soon be able to benefit from our prescription delivery service.

We currently offer a delivery service to Appleton Wiske, Brompton and Osmotherley however the GP Partners have now decided to invest further in this service and make it available to all dispensing patients.

If you are a dispensing patient and are interested in the prescription delivery service please ask at the dispensary for more details.

Please note - you or a nominated representative must be available at your address to sign for the delivery.



Named GP

All patients registered with Mowbray House Surgery have been allocated a named GP. This does not affect the care received and patients are still able to see the GP of their choice where possible. If you would like to know who your named GP is please ask at the Reception desk.

Patient Online Access

You can now manage your appointments online. Our Patient Access site allows you to arrange appointments and view repeat medication, immunisations and allergies online. To register for this service please ask at reception for more details.

Repeat Prescriptions

If your treatment requires you to take regular medication, and your doctor has arranged for you to obtain prescriptions without seeing them you can request repeat prescriptions by visiting our website:
www.mowbrayhousesurgery.co.uk

Dispensary Feedback

Thank you very much to those who filled in our dispensary feedback questionnaire.
"Staff very helpful"

"Like the ability to save patient information. Think it is an excellent service."

"A personal service"

Future Surgery Closures

Dispensary will be closed every Tuesday from 1pm-2pm.

The surgery will close at 1pm for staff training on the following days:

Tuesday 7th June, Thursday 29th September, Tuesday 29th November

How to Contact Us

Telephone: 01609 760002 Website: www.mowbrayhousesurgery.co.uk